



Tuesday, November 23, 2010

Dear Alliance Claims Solutions Member,

The pricing for Alliance Claims Solutions has been revised. Alliance has an established relationship with many insurance, fleet and commercial businesses that require vehicle glass services. Your servicing location will have the ability to accept or decline the installation on an individual work order basis. If you are unable to perform the work for any reason, please contact Alliance Claims Solutions at [Shopcare@AllianceClaimsSolutions.com](mailto:Shopcare@AllianceClaimsSolutions.com) in order to have the work reassigned.

Effective November 30, 2010, we are making modifications to your Membership Agreement. The pricing in Exhibit A is being revised for your service locations for work performed on or after November 30, 2010:

NAGS Windshield:	42.0%	Off (-) NAGS List
NAGS Tempered:	42.0%	Off (-) NAGS List
Labor:	\$35.00	Per NAGS Hour
Standard Urethane:	\$25.00	Flat per installation
High Modulus/ Non-Conductive Urethane	\$20.00	1.0 Kit
	\$30.00	1.5 Kit
	\$40.00	2.0 Kit
Molding Discount:	0%	Off Precision List
Windshield Repairs:	\$55 / \$10 / \$10	

Note that many of our clients require prior approval and proof of purchase documentation in certain instances. These items generally include non-NAGS published parts, OEM parts, tinting, and other miscellaneous charges. Any additional parts, labor or change in the work to be performed must be authorized prior to doing the work. For additional authorization please contact us at [Shopcare@AllianceClaimsSolutions.com](mailto:Shopcare@AllianceClaimsSolutions.com) for assistance.

If you send your invoice via EDI, please use mailbox SAFL107, and program I.D. 00408. If you do not have EDI capability, you may use [SGCNetwork.com](http://SGCNetwork.com) to send invoices electronically **FREE OF CHARGE**, which will help facilitate the timely payment of your invoice.

We look forward to our continued relationship and proudly serving the automotive glass industry. If you have any questions, please do not hesitate to contact Tom Reid at 614-210-9541 [Tom.Reid@Safelite.com](mailto:Tom.Reid@Safelite.com) or Dave McPhaden at 614-210-9540 [Dave.McPhaden@Safelite.com](mailto:Dave.McPhaden@Safelite.com).

Sincerely,

Alliance Claims Solutions  
**Network Management Team**