

FMG Support awards Auto Windscreens three-year contract

FMG Support, the UK's largest independent fleet performance company, has appointed Auto Windscreens as its automotive glazing services provider of choice for its accident management customers.

The three-year deal will see Auto Windscreens deliver a complete automotive glazing service throughout the UK, for FMG Support's Accident Management client base, and also for their nationwide approved bodyshop network.

As FMG Support recently mandated PAS 125 for its Partner Support repair network, a key factor in the appointment of Auto Windscreens was the PAS 125 accreditation of its mobile technicians.

In the past 12 months Auto Windscreens has invested heavily in the British Standard PAS 125 - the industry agreed technical specification for the process of vehicle body repair.

Additionally Auto Windscreens nationwide network of fitting centres supported by a fleet of fully-equipped all weather mobile units is well placed to support the FMG business requirements.

Michael Grant, FMG Support's Head of Network, explained: "Auto Windscreens' nationwide presence complements the very way in which FMG Support works, allowing us to manage and gain visibility of all our fleet work, no matter where the vehicle is."

Auto Windscreens' Sales and Marketing Director, Nigel Davies, said: "We are delighted to have been awarded such a significant contract with FMG Support. Our customer-centric approach coupled with industry-leading training was a significant factor in our success. Like FMG Support, Auto Windscreens is continually striving to improve business performance and that of our customers' by getting vehicles back on the road as quickly as possible."

FMG Support manage a vehicle parc of c.260,000 company vehicles and Auto Windscreens will provide a full 24/7/365 days a year automotive glazing service through its UK-based contact centre, fitting centre network and mobile service units.

- Ends -

Notes to editors

About Auto Windscreens

Established in 1971, Auto Windscreens provides a complete automotive glazing repair and replacement service (windscreens, rear windows and side windows) to private motorists, fleets and the insurance industry.

Acquired on 14 December 2009 by AW Industries Ltd, Auto Windscreens is now a truly independent automotive glazing services company.

Auto Windscreens is the only replacement windscreen specialist with its own UK manufacturing operation, which has the capacity to produce 250,000 windscreens a year in a dedicated factory in Chesterfield.

With a national network of fitting centres, backed by a fleet of fully equipped mobile fitting units, Auto Windscreens provides a true 24/7 national service for private and corporate customers every year.

Auto Windscreens is the only automotive glazing repair and replacement company to have the innovative wet weather canopy. Designed in-house, the canopy ensures more mobile jobs can be completed during wet weather.

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