

AutocheX Premier Achiever Awards Recognize Top-Performing Collision Repair Facilities For Excellence in Customer Service and Satisfaction

San Diego, CA - October 6, 2008: AutocheX™, a Mitchell® company and a leading provider of customer satisfaction measurement and performance management solutions to the collision repair and property insurance industries, will hold its seventh annual **Premier Achiever Awards** ceremony at the International Autobody Congress and Exposition (NACE) in Las Vegas. The Premier Achiever Awards recognize collision repair facilities that have consistently demonstrated their commitment to customer care by achieving exceptional customer satisfaction ratings in 2008. The award ceremony and reception will be held Thursday, November 6, 2008, at the Mandalay Bay Convention Center.

Collision repair facilities receiving a 2008 Premier Achiever Award have attained customer satisfaction index scores in the top five percent of facilities from throughout the U.S. and Canada that use the AutocheX service. AutocheX collects satisfaction data and provides performance benchmark reports and analysis to over 9,000 repair facilities and several of North America's leading insurance carriers and service companies.

AutocheX is committed to not only providing the most objective and actionable "voice of the customer" data, but also to advancing the level of customer service in the collision repair industry. AutocheX and the participating insurance companies present the Premier Achiever Awards each year as a way of recognizing repair facilities that have proven their devotion to quality, service, and satisfaction.

"Mitchell is delighted to honor the hard work of our collision repair facility clients that consistently excel in the area of customer satisfaction. The Premier Achiever Awards recognize the efforts and dedication of these top-performing facilities—they set the standard for quality and service in the collision repair industry," said Jason Bertellotti, Vice President of Mitchell's Repair Solutions.

[About AutocheX](#)

AutocheX is a leading provider of comprehensive and impartial voice of the customer measurement, analysis, and reporting for the auto physical damage claims industry. Founded in 1989, AutocheX conducts more than a half-million surveys annually for clients throughout the U.S. and Canada, and maintains an industry benchmarking database that comprises millions of completed customer satisfaction surveys. AutocheX is a fully-integrated business unit of Mitchell International.

About Mitchell International, Inc.

Mitchell International (www.mitchell.com) is a leading provider of information, workflow, and performance management solutions to the property and casualty insurance claims and collision repair industry. Mitchell facilitates millions of electronic transactions between more than 25,000 business partners each month to enhance their productivity, profitability, and customer satisfaction levels.

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