

AGRSS ALERT!!
Potential Glass Recall Involving
DOT-430 CURVED TEMPERED PART

March 6 2008

The enclosed NHTSA information release advises that, "Certain curved tempered replacement glass manufactured by Hangzhou Safety Glass LTD identified as DOT-430 and sold for use on certain domestic and foreign vehicles may not break into small pieces as expected of tempered glass and may fail to conform to Federal Motor Vehicle Safety Standard No. 205, "Glazing Materials."

Please review the enclosed NHTSA release in its entirety. Glass shops should check their sales and inventory for the parts in question and contact their glass supplier to determine the appropriate disposition of the product and whether further action may be deemed appropriate.

As an AGRSS registered glass shop, it is your responsibility to follow the requirements of the AGRSS Standard (ANSI/AGRSS 002-2002). As stated in section 5 of the AGRSS Standard (ANSI/AGRSS 002-2002), "All glass parts must be traceable to the installation by a DOT and part number." This section goes further to state "When inappropriate replacement materials or methods are detected, those engaged in automotive glass replacement shall report their findings to the vehicle owner/operator." Your documentation of this DOT and part number, to your work orders, should allow you to identify any vehicles listed, in the NHTSA release, which may have had the subject glass installed.

AGRSS published its standard to provide the industry with a well defined benchmark which addresses procedures, education and performance for safe installation of replacement auto glass. The implementation of a registration program, for auto glass installation companies, is to provide accountability to adhere to the standard. AGRSS will be initiating the final phase of our registration program requiring not only self audit, but onsite auditing by January 2009. It is important the industry understands we are installing one of the safety mechanisms of the vehicle and there is a responsibility to monitor product and installation practices that could jeopardize public safety.

If you should have any additional questions please contact me at 603-942-6597 or e-mail at rickc@agrss.com.

Sincerely,



Rick Church
Secretariat for AGRSS



OFFICE OF DEFECTS INVESTIGATION (ODI)

Recalls - Search Results

1 Records Displayed.

Report Date : **February 20, 2008 at 12:06 PM**

NHTSA CAMPAIGN ID Number : **07E104000**

Make / Models :	Model/Build Years:
CHRYSLER / GRAND VOYAGER	2000
CHRYSLER / TOWN AND COUNTRY	1998-2000 2004-2007
CHRYSLER / VOYAGER	1998-2000 2004-2007
DODGE / 1500	2002-2008
DODGE / 2500	2002-2008
DODGE / 3500	2002-2008
DODGE / CARAVAN	1998-2000 2004-2007
DODGE / GRAND CARAVAN	1998-2000 2004-2007
FORD / EXPLORER	2002-2008
HANGZHOU / REPLACEMENT GLASS	9999
HONDA / CIVIC	2001-2005
HONDA / CRV	2002-2006
JEEP / GRAND CHEROKEE	1994-1998
MERCURY / MOUNTAINEER	2002-2008
PLYMOUTH / GRAND VOYAGER	1998-2000
PLYMOUTH / VOYAGER	1998-2000

Manufacturer : SAFELITE FULFILLMENT, INC.
NHTSA CAMPAIGN ID Number : 07E104000

Mfr's Report Date : DEC 06, 2007
NHTSA Action Number: N/A

Component: VISIBILITY:GLASS, SIDE/REAR

Potential Number Of Units Affected : 1657

Summary:

CERTAIN CURVED TEMPERED REPLACEMENT GLASS MANUFACTURED BY HANGZHOU SAFETY GLASS LTD AND SUPPLIED TO SAFELITE BY AUTO TEMP INC., IDENTIFIED AS DOT-430, AND SOLD FOR USE ON CERTAIN DOMESTIC AND FOREIGN VEHICLES MAY NOT BREAK INTO SMALL PIECES AS EXPECTED OF TEMPERED GLASS AND FAILS TO CONFORM TO FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 205, "GLAZING MATERIALS."

Consequence:

IN THE EVENT OF A VEHICLE CRASH, THE OCCUPANT(S) MAY BE SERIOUSLY INJURED BY SHATTERED GLASS.

Remedy:

SAFELITE WILL NOTIFY ITS RETAIL CUSTOMERS AND REPLACE THE GLASS FREE OF CHARGE. RETAIL CUSTOMERS CAN CONTACT SAFELITE TOLL FREE AT 1-888-843-2906. SAFELITE WILL NOTIFY ITS WHOLESALE CUSTOMERS AND REIMBURSE WHOLESALE CUSTOMERS FOR CURRENT INVENTORY AND AT A SPECIFIED RATE FOR REPLACING THEIR CUSTOMER'S GLASS. WHOLESALE CUSTOMERS CAN CONTACT SAFELITE'S WHOLESALE DIVISION, SERVICE AUTOGLASS TOLL FREE AT 1-888-246-6298. THE RECALL IS EXPECTED TO BEGIN DURING JANUARY 2008.

Notes:

THIS RECALL ONLY PERTAINS TO CERTAIN CURVED TEMPERED REPLACEMENT GLASS
MANUFACTURED BY HANGZHOU SAFETY GLASS, LTD. (DOT-430) AND SUPPLIED TO SAFELITE
BY AUTO TEMP INC., AND HAS NO RELATION TO ANY ORIGINAL EQUIPMENT INSTALLED ON THE
VEHICLES LISTED ABOVE. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC
SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153);
OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).