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December 6, 2007

To All Dow Automotive Customers

Dear Customer:

On December 4th an announcement was made that over the next 18 months Dow Automotive will be exiting its automotive sealers business in North America, Latin America and Asia Pacific. This decision has no impact on Dow Automotive's Aftermarket or OEM Glass Bonding Adhesive businesses.

Some confusion is understandable as many people in the auto glass replacement industry refer to glass bonding adhesives as sealants. The purpose of this letter is to minimize possible confusion or misinformation that may arise from people confusing sealants and sealers. Sealers are used in various applications on the vehicle in areas such as door panels, body seams or hem flanges and have nothing to do with glass bonding.

Rest assured there are no changes to Dow Automotive's Aftermarket or OEM short and long term strategies with respect to glass bonding adhesives (sealants). We remain committed to providing the auto glass replacement industry with the most advanced, highest quality and user friendly glass bonding adhesive systems.

If you have any questions please feel free to contact Dow Automotive at 1-800-453-3779.

Regards,

A handwritten signature in black ink that reads "Philip A. Jentoft".

Philip A. Jentoft  
Commercial Manager - Aftermarket  
Dow Automotive