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All Star Glass selects *GlasPac®LX* software, other services from GTS

Award-winning software provides hosted solution for All Star Glass

PORTLAND, Ore., June 16, 2008 – All Star Glass has selected GlasPac®LX software and services from GTS for hosting, connecting and automating its back-office inventory and front-office business software.

All Star Glass is one of the 10 largest auto glass companies in the United States, serving all 50 states through 38 company-owned glass centers in California and 2,000 service affiliates throughout the country. The company recently earned the Customer Satisfaction Premier Achievers Award at the NACE show in Las Vegas – the only auto glass company to ever receive the honor.

“We needed to get live as soon as possible with a high-performance, connected system that could demonstrate to key insurance customers that we are leading the industry in innovation and service,” said Bob Scharaga, All Star Glass owner. “It became clear that only GTS offered the extensive experience in hosted systems, a proven inventory and purchasing system built in, and the programming smarts and expertise to bring in such a big rollout on time and within budget.”

GTS won the USGlass top software product of the year in 2007. With auto glass shops seeking to update and automate their business practices, running a full-service glass business is becoming increasingly challenging. GTS’s software platform gives a full-service glass business an operational advantage, according to Mike Jones, GTS president.

“A cornerstone of our customer relationships is being flexible, responsive and thorough in scoping solutions,” Jones said. “Besides offering the industry-leading product in *GlasPacLX* software, we listened carefully to All Star Glass’s needs and then built the appropriate plan, timeline and budget to implement on time.”

With a hosted solution, GTS eliminated costly and time-consuming location-by-location software and NAGS updates. Everything is managed through a single, central server, and All Star Glass can use an affordable virtual private network (VPN) to connect for full functionality instead of loading software onto every computer at every location.

“The software was a big plus, but the way GTS effectively managed the project made this a big win,” Scharaga said. “They brought us up to speed quickly, using onsite training and other resources through GTS University to educate everyone at the many branches and warehouses we support. They were even able to build us a system for scheduling mobile work through our call center.”

About GTS

GTS, a wholly-owned subsidiary of PPG Industries, is the leading software and systems provider to the glass industry. Based in Portland, Ore., its products have helped glass shops deal with the increasing technical demands of the business since 1982 by integrating their business needs and connecting them with consumers, suppliers, insurance companies and third-party administrators. GTS is a Microsoft Certified Gold Partner. For more information about GTS products and services, visit www.gtsservices.com, www.glassquoter.com and www.gtsglaspac.com.

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