



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 3, 2012

MR. TIMOTHY J. NALEPKA
SENIOR VICE PRESIDENT
MOTOR COACH INDUSTRIES, INC.
1700 E. GOLF ROAD
SUITE 300
SCHAUMBURG, IL 60173

NVS-215
12V-135

SUBJECT: TRANSOM WINDOWS

DEAR MR. NALEPKA:

This letter serves to acknowledge Motor Coach Industries, Inc.'s (MCI) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MCI/J/2009-2012

NHTSA Campaign Number: 12V-135 **Mfg's Report Date:** March 29, 2012

Components: VISIBILITY: GLASS, SIDE/REAR

Potential Number of Units Affected: 560

Summary:

MOTOR COACH INDUSTRIES, INC (MCI) IS RECALLING CERTAIN MODEL YEAR 2009-2012 J MOTOR COACHES. DUE TO INADEQUATE BONDING, THE TRANSOM WINDOWS (THE REAR-MOST WINDOWS ON EACH SIDE), MAY DETACH FROM THE COACH.

Consequence:

A TRANSOM WINDOW MAY DETACH WITHOUT WARNING, INCREASING THE RISK OF PERSONAL INJURY OR PROPERTY DAMAGE.

Remedy:

MCI WILL NOTIFY OWNERS, AND DEALERS WILL INSTALL MECHANICAL RETENTION CLIPS ON THE TRANSOM WINDOWS, FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING APRIL 2012. OWNERS MAY CONTACT MCI AT 1-866-624-2622.

Notes:

MCI'S RECALL CAMPAIGN NUMBER IS 369. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received MCI's proposed owner notification letter it is currently under review. You will be notified of any changes or concerns once our review is complete.

After reviewing the chronology provided in part 6 of the 573, please explain when you decided that an incorrect assembly process had been used. Why wasn't a defect decision made and a recall notice filed when the production change was made in November 2011, or earlier? What has happened between November 2011 and now that explains why you are filing now?

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 1-202-366-9525, or by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,



For

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement