

## **Press Release: FIX Auto Canada Selects Mitchell International as Preferred Management Systems Vendor**

### ***Leading Canadian Collision Repair Network chooses Mitchell ABS(TM) and ABS(TM) Enterprise product suite to streamline operations and improve profitability***

San Diego, CA – November 6, 2008 – Mitchell International, Inc., a leading provider of information, workflow, and performance management solutions to the collision claims and repair industries, today announced that FIX Auto Canada has selected Mitchell's ABS(TM) Enterprise and the French version of ABS(TM) as the preferred body shop management systems for its collision repair network. The FIX Auto Canada relationship enables FIX Auto to standardize its repair process using the industry's leading management solutions.

"FIX Auto realizes the benefits of leveraging technology as a way to increase both operational efficiency and overall profitability," says Guy Bessette, President of FIX Auto Canada. "Additionally, we wanted to provide clear guidance for our shops on the essential tools needed to run their day to day operations. To that end, we put a number of management systems through a rigorous evaluation process, which included reviewing the software capabilities and how the vendors could support our shops success through educational and support services in both official languages. Mitchell was the clear winner and as a result our endorsement of Mitchell management systems to our shops."

Mike Jerry, Vice President and General Manager of Canadian Operations for Mitchell International, added, "We are excited about having our management systems endorsed by FIX Auto Canada. Both of our companies understand today's challenges for the collision repairer, and that's why we believe it's even more important to have a management system in today's economic climate as a way to control costs, operate more efficiently, and to help increase profitability."

ABS Enterprise and ABS streamline shop operations by automating business functions and providing insight into key performance metrics. The products automate many vital, everyday tasks such as parts-pricing, job costing, scheduling of repairs, and integrated e-mail and event messaging capabilities. These solutions provide owners and managers with the information they need to make better informed business decisions and ABS Enterprise and ABS are the recognized industry leaders and the fastest growing management systems in the market place today.

#### **About FIX Auto Canada**

The FIX AUTO Network was established in 1992. Headquartered in Montreal QC, FIX has 165 locations in Canada and 140 locations in U.S. making it one of North America's largest networks of independent collision repair centers.

#### **About Mitchell International, Inc.**

Mitchell International ([www.mitchell.com](http://www.mitchell.com)) is a leading provider of information, workflow, and performance management solutions to the property and casualty insurance

claims and collision repair industries. Mitchell facilitates millions of electronic transactions between more than 25,000 business partners each month to enhance their productivity, profitability, and customer satisfaction levels.

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