

## **Mercury Insurance Signs Multi-Year Contract Extension with Mitchell International**

*Top insurer extends relationship and migrates to Mitchell WorkCenter™ to improve claims efficiency and policyholder satisfaction*

**San Diego, CA – March 03, 2009** – Mitchell International Inc., a leading provider of information, workflow and performance management solutions to the collision claims and repair industries, today announced that Mercury Insurance has extended and expanded its relationship with Mitchell to provide claims processing solutions. Under terms of the deal, Mercury will migrate to Mitchell's next generation physical damage claims processing solution, WorkCenter™, which includes Total Loss Valuation, claims management and reporting components.

“Mitchell has been a valuable strategic partner of Mercury's for over 15 years, and we are pleased to expand our relationship to include the WorkCenter suite of solutions,” said Mike Hall, Mercury's Vice President of Material Damage. “WorkCenter will help streamline the claims and settlement processes, allowing us to provide an even better customer experience.”

“We are excited to continue our relationship with Mercury Insurance on this expanded basis,” said Alex Sun, Mitchell's President and Chief Executive Officer. “WorkCenter is a highly flexible and configurable solution that will allow claims personnel to efficiently complete their tasks through a single work space.”

### About Mitchell International, Inc.

Mitchell International ([www.mitchell.com](http://www.mitchell.com)) is a leading provider of information, workflow, workers' compensation, medical bill review, and performance management solutions to the automotive insurance claims industry, serving carriers, collision repair facilities, and other commercial participants in the physical damage and auto-related medical claims markets. Mitchell facilitates millions of electronic transactions between more than 25,000 business partners each month to enhance their productivity, profitability, and customer satisfaction levels.

### About Mercury Insurance

Founded in 1962, Mercury Insurance (MCY) is a multiple-line insurance organization offering predominantly personal automobile and homeowners insurance through a network of independent agents and brokers in California, Florida, New Jersey, Texas, Arizona, New York, Georgia, Oklahoma, Illinois, Michigan, Nevada, Virginia and Pennsylvania. For more information about Mercury Insurance, please visit <http://www.MercuryInsurance.com>.