



TGSC Services Group & TeleGlass National Moving to New Headquarters and Operations Center

April 13, 2009 (Woburn, MA). [TGSC Services Group](#), Inc., parent company of [TeleGlass National](#), a leading provider of swift-response, high quality auto glass service in the United States, has announced that it will be moving to an 18,000 sq ft headquarters and operations center facility located in Burlington, MA.

"We're committed to providing the most responsive and focused auto glass service experience for consumers and policyholders throughout the United States." says Sheila O'Toole, Managing Director of TeleGlass National (www.teleglass.com), "Our new facility is being outfitted to support our ongoing delivery of unparalleled auto glass service responsiveness. In addition to enhancing the service experience, we have also significantly increased our capacity in order to meet the growing needs of the organization and our clients."

The move underscores TGSC Group's commitment to its core mission of providing value-added expertise in auto glass Business Process Management (BPM) to its clients throughout North America.

"The auto glass service industry has tremendous untapped potential in terms of business improvements that can create value for participants in the auto glass business process." says James Lee, Managing Director of Product Development at TGSC Services Group, Inc (www.tgscgroup.com). "While others may be exiting the business or view the auto glass BPM market as unattractive, we see tremendous opportunity to deliver exceptional value for our clients and customers. TGSC has a great product offering, and we continue to grow the product suite. Deploying into our new facility just makes our range of products and services that much more effective."

TGSC Services Group, Inc. is the leading provider of Auto Glass Business Process Management (BPM) expertise and solutions, serving a wide variety of clients throughout the United States since 1996. TGSC Group delivers highly flexible, customized auto glass programs and product solutions that create specific value in auto glass business process management. Auto insurance providers, auto service retailers, fleet managers and consumers look to TGSC Services Group to create real value and exceptional return on investment in managing the auto glass business process, and count upon TGSC to enable swift, reliable, high quality auto glass service throughout the country. For more information on TGSC Services Group, Inc. visit www.tgscgroup.com.