



July 10, 2008

To: Our Valued Auto Glass Customers

Re: Auto Glass Price Increase
Vitro America (formerly ACI Distribution)

Everyone is painfully aware of the dramatic cost increases our industry is experiencing due to escalating energy and fuel costs, as well as raw material increases and overall operating costs. At Vitro America, we can no longer absorb these costs, so we are forced to announce that we will increase auto glass prices by 7.5%, to be effective August 1st, 2008.

We know you are all suffering these same cost issues. We regret the need for this increase, but trust that you will understand. For the future, we will continue to do our absolute best to earn your business each and every day.

Thank you for your continued support.

Sincerely,

Jim Gentry
Director, ARG
Vitro America