



Lisa M. Detwiler  
Director Business Development

September 20, 2006

To Our PPG AutoGlass Customers:

Escalating costs continue to burden the auto glass industry. While PPG Auto Glass remains committed to reducing our operating costs where possible, we are unable to absorb the cost increases from our suppliers without an increase in our own price. Therefore, effective October 9, 2006 PPG Auto Glass will implement a 3.5% price increase across all glass units.

PPG Auto Glass appreciates your understanding and support and will continue to identify and implement additional ways to offset operating costs without compromising service or quality.

Regards,

*Lisa M Detwiler*  
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