



## PPG Industries

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# News

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### **Accreditation received for new insurance continuing education course**

**The Role & Value of the Automotive Glass Replacement Safety Standard now available**

PITTSBURGH, August 08, 2008 – The automotive aftermarket continuing education program of PPG Industries (NYSE: PPG) recently received insurance commission accreditations in more than 15 states for a new classroom course -- **The Role & Value of the Automotive Glass Replacement Safety Standard**. The course and its materials are available to PROSTARS® participating retailers who are certified CE instructors.

The course – approved for 2 credit hours in a number of states including Ohio, New York, South Carolina and Utah – provides insurance agents and adjusters an historical overview of the Automotive Glass Replacement Safety Standard (AGRSS), as well as features of the industry standard and its benefits to the consumer and the insurance community.

“When insurance professionals complete this course, they will have a greater understanding of the auto glass replacement procedures that comply with Federal Motor Vehicle Safety Standards,” says Jim Richardson, director of the glass alliance program. “It’s important for insurance agents to understand that the windshield and its proper replacement play a critical role in the structural integrity of the vehicle and that AGRSS certified auto glass retailers can offer their policyholders the assurance that they are receiving quality service from a trained and qualified service technician.”

“We offer numerous classroom continuing education courses to PROSTARS participating retailers who are certified CE instructors,” says Cheryl Senko, manager of the automotive aftermarket CE program for PPG. “Our courses offer retailer instructors the opportunity to build relationships with local insurance agents, agency personnel and adjusters while demonstrating their skill, knowledge and experience in the automotive glass repair and replacement marketplace. The launch of our newest course, **The Role & Value of the Automotive Glass**

**Replacement Safety Standard**, is one of many ways we're keeping the CE program innovative and fresh.”

Components of the course include a multi-media power point presentation, a leader's guide with notes and presentation tips, a timed course outline, and a student handbook. PROSTARS, an alliance of independent glass shop retailers, have exclusive access to these CE courses and instructional materials. For more information, visit [www.ppgprostars.com](http://www.ppgprostars.com)

For more information on the course, the status of approval in your state, or on becoming a certified CE instructor contact the continuing education department at (440) 572-6711 or email [continuingeducation@ppg.com](mailto:continuingeducation@ppg.com).

### **About PROSTARS**

Introduced in 1999, PROSTARS was developed to help independent glass op retailers better compete in the marketplace. PROSTARS participants have access to some of the most powerful sales, marketing and business development tools ever built for the auto glass industry. PROSTARS is a nationwide, independent alliance of professional auto glass retailers who back their work with a national warranty. To learn more about safe, quality professional auto glass repair and replacement, or to find a PROSTARS participant retailer location near you, visit [www.ppgprostars.com](http://www.ppgprostars.com) or call 1-866-2-THEPRO.

### **About PPG**

Pittsburgh-based PPG is a global supplier of paints, coatings, chemicals, optical products, specialty materials, glass and fiber glass. The company has more than 150 manufacturing facilities and equity affiliates and operates in more than 60 countries. PPG shares are traded on the New York Stock Exchange (symbol: PPG). For more information, visit [www.ppg.com](http://www.ppg.com).

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