

GLASS DOCTOR® COMMUNICATIONS

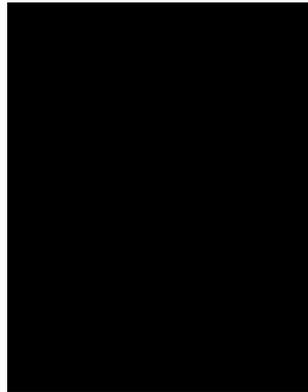
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FOR IMMEDIATE RELEASE

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Glass Doctor® of Charlotte Wins Franchisee of the Year

WACO, Texas (July 7, 2009) – The *Glass Doctor* of Charlotte franchise, owned by Ed Sieber, was honored as the 2008 *Glass Doctor* Franchisee of the Year during the company's 2009 annual reunion conference at Caesar's Palace in Las Vegas.



The Franchisee of the Year Award is presented to the franchisee who has consistently grown his or her business through the *Glass Doctor* training system and has achieved a consistently high level of success through quality and professional service.

“This is the highest honor given to a *Glass Doctor* franchisee. The Sieber family sets the gold standard for excellence in the *Glass Doctor* system,” said Mark Dawson, president of *Glass Doctor*. “They have exemplified our values and our high quality service time and again - no matter what the state of the economy - for more than 20 years, the longest tenure of any *Glass Doctor* franchisee.”

The Siebers (Ed, his father William and his brother Wyatt) purchased a *Glass Doctor* franchise in 1987. Ed purchased the franchise in 2002 from his father and brother, and he manages the main shop in Matthews, N.C. Wyatt manages a second shop in Concord. The two shops employ 19 people between them.

“We’re proud to be *Glass Doctor* franchisees, but we’re especially proud to have such a wonderful team that makes this possible by giving our customers world-class service,” said Ed Sieber in accepting the award.

The *Glass Doctor* of Charlotte franchise has received a number of *Glass Doctor* company awards, including the Excellence in Leadership award last year and a total of six Top Gun awards for annual performance.

As a leader among *Glass Doctor* franchises, *Glass Doctor* of Charlotte offers customers the company’s newest products and services, including energy-efficient windows by MI Windows and Doors that qualify for federal income tax credits. *Glass Doctor* of Charlotte also offers G12, a one-year guarantee on windshield replacement. If an OEM replacement windshield that a *Glass Doctor* franchise has installed is damaged or broken within 12 months of the replacement date, *Glass Doctor* will repair or replace the windshield glass only at no

additional charge to the customer (some vehicle restrictions apply; contact *Glass Doctor* of Charlotte for complete details).

High resolution photos available upon request.

About Glass Doctor:

Glass Doctor is the largest chain of full-service glass franchises in the United States. From windows to windshields to storefronts, *Glass Doctor* can handle any glass need. *Glass Doctor* also offers custom glass services, such as tub and shower enclosures, entry door glass and mirrors. Established in 1962 with one shop in Seattle, Wash., today *Glass Doctor* offers complete glass repair, replacement and services to the residential, automotive, and commercial markets at more than 360 locations in the United States and Canada. *Glass Doctor* began franchising in 1977 and joined The Dwyer Group, Inc., an international franchisor of service industry companies, in 1998. Now there are more than 170 *Glass Doctor* franchise owners across the United States and Canada. For further information or to find the location nearest you, visit www.glassdoctor.com.

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