

GLASS DOCTOR® COMMUNICATIONS

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FOR IMMEDIATE RELEASE

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Evans Wins Glass Doctor® Recruiter of the Year Award

BOZEMAN, Mont. (July 13, 2009) – *Glass Doctor* honored Mike Evans of the [Glass Doctor of Montana](#) franchise with the Recruiter of the Year Award during the company's 2009 Annual Reunion Conference in Las Vegas June 28 – July 1.

The Recruiter of the Year Award is given to the franchise owner who has demonstrated superior recruiting skills by attracting quality people to the franchise, providing an effective training program for employees and creating opportunities within the franchise by which the employees can grow in their careers.

“Mike sets a high standard for his franchise and does a great job recruiting excellent employees, which allows his business to expand and thrive despite economic challenges,” said Mark Dawson, president of *Glass Doctor*.

[Glass Doctor of Montana](#) operates its own training center at its Bozeman shop location. Glass service technicians learn the latest in glass repair and replacement techniques for windows, windshields, shower enclosures and storefronts. Inside sales representatives use role-playing activities to improve their customer service skills. Both technicians and sales representatives use online courses to increase their knowledge.

“Last year we added a shop location in Helena to go with the locations in Billings, Bozeman and Great Falls,” said Evans, who has owned and operated the [Glass Doctor of Montana](#) franchise since 2001. “We could not have done that without the support of our whole team. Recruiting is easy when you find such high quality people, and I appreciate their service and willingness to learn and continuously improve.”

This year Evans also received the Top Gun designation from *Glass Doctor*. The Top Gun designation is given to the top 10 percent of *Glass Doctor* franchisees who achieve various sales, operations and other benchmarks.

As a leader among *Glass Doctor* franchises, [Glass Doctor of Montana](#) offers customers the company's newest products and services, including energy-efficient windows by MI Windows and Doors that qualify for federal income tax credits, decorative entry door glass by Western Reflections and G12, a one-year guarantee on windshield replacement. If an OEM replacement windshield that a *Glass Doctor* franchise has installed is damaged or broken

within 12 months of the replacement date, *Glass Doctor* will repair or replace the windshield glass only at no additional charge to the customer (some vehicle restrictions apply; contact *Glass Doctor* of Montana at (406) 585-9090 for complete details).

Caption:

Mike Evans (left) of the Glass Doctor of Montana franchise receives the Recruiter of the Year Award from Vice President of Operations Dan Mock.

About Glass Doctor®:

Glass Doctor is the largest chain of full-service glass franchises in the United States. From windows to windshields to storefronts, *Glass Doctor* can handle any glass need. *Glass Doctor* also offers custom glass services, such as tub and shower enclosures, entry door glass and mirrors. Established in 1962 with one shop in Seattle, Wash., today *Glass Doctor* offers complete glass repair, replacement and services to the residential, automotive, and commercial markets at more than 360 locations in the United States and Canada. Now there are more than 170 *Glass Doctor* franchise owners across the United States and Canada. For further information or to find the location nearest you, visit www.glassdoctor.com.

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