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GLASS DOCTOR® COMMUNICATIONS

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AGRSS Sanctions Glass Doctor® Auto Glass Training

New Program Becomes First Retail-Based Training Course Approved

WACO, Texas (April 22, 2010) – The *Glass Doctor* National Auto Glass Certification course is now approved as a Registered Training Course by the Auto Glass Replacement Safety Standards (AGRSS) Council.

The *Glass Doctor* program is only the sixth registered training program available and the first for a retail glass services company. To qualify, *Glass Doctor* met four AGRSS training form qualifications. These include retention systems, mechanical training, glass replacement, installation standards and procedures, and AGR safety issues.

“We are proud to be one of the first glass retailers to have a registered program. It establishes the credibility of our program and reinforces our commitment to AGRSS standards,” said Vice President of Franchise Relations and Training Dan Mock.

The four-day training program at the GDU Training Center in Waco prepares auto glass shop owners and technicians to be registered for AGRSS, as well as certified for adhesives application by DOW and SIKA. The first National Auto Glass Certification training session is being held April 19-22.

According to AGRSS, the material and training content of a dedicated trainer will become a recognized source of education for companies and technicians looking to fulfill the Standard’s educational requirements. GDU Technical Manager Frank Levesque

GDU National Auto Glass Certification training is conducted by the nation’s top industry leaders. GDU Technical Manager Frank Levesque, an industry veteran with 40 years of experience, is the lead instructor. He is joined by Denny Noreikas and Dale Malcolm of DOW, along with Blake Brandt and Carl Tompkins of SIKA.

About Glass Doctor®:

From windows to windshields to storefronts, *Glass Doctor* can handle any glass need. *Glass Doctor* also offers custom glass services, such as tub and shower enclosures, entry door glass and mirrors. Established in 1962 with one shop in Seattle, Wash., today *Glass Doctor* offers complete glass repair, replacement and services to the residential, automotive, and commercial markets at more than 300 locations in the United States and Canada. *Glass Doctor* began franchising in 1977 and in 1998 joined The Dwyer Group, Inc., an international franchisor of service industry companies. At that time the company's corporate headquarters relocated to Waco, Texas. Now there are more than 175 *Glass Doctor* franchise owners across the United States and Canada. For further information or to find the location nearest you, visit www.glassdoctor.com.

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