

Glass.net Announces National Customer Service Award

Glass.net highlights the top ten auto glass shops across the nation

Walla Walla, WA ([PRWEB](#)) April 16, 2009 -- Glass.net has announced the winners for their first annual Customer Choice Auto Glass Awards. The purpose of the awards is to highlight auto glass shops that continually deliver high-quality windshield replacement services. Auto glass shops located nation-wide were judged on customer reviews in four areas: promptness, professionalism, trustworthiness, and quality. Additionally, the recipients must have been a member of Glass.net since October 1, 2008.

The Customer Choice Auto Glass Award recipients are as follows:

1. Pro Glass Restoration - Los Angeles, CA
2. Patriot Auto Glass - Fairfax, VA
3. IAS Autoglass Solutions, Inc - Minneapolis, MN
4. E.R. Mobile Glass - Baton Rouge, LA
5. Good Shepherd Auto Glass Inc. - Baltimore, MD
6. GlassMax Auto & Truck Glass - Cherry Hill, NJ
7. Union Auto Glass - Philadelphia, PA
8. American Auto Glass - Cincinnati, OH
9. Sterling Auto Glass - Long Island, NY
10. T and N Auto Glass - Washington DC

Chad Kreutz, President of Glass.net, hand-delivered the Customer Choice Auto Glass Award to the #1 shop, Pro Glass Restoration, in Los Angeles on March 30th. Kreutz said that the Customer Choice Auto Glass Awards were designed to give reputable shops the necessary praise they deserve. "Consumers want to choose their auto glass installer based on factors other than price alone. Windshield replacement is not a commodity, it's a service, and vehicle owners expect to find great service providers at Glass.net," said Kreutz. "Our customers have spoken by selecting these businesses for their commitment to quality, and excellent customer service."

According to safewindshields.com, the consumer website of the AGRSS Council Inc. the windshield provides a significant amount of strength to the structural support in the cabin of the vehicle. For instance, in a front-end collision, the windshield provides up to 45% of the structural integrity of the cabin of the vehicle and in a rollover, up to 60%. "When consumers visit Glass.net to choose a glass shop for their windshield replacement, they are able to view the tools necessary to make an informed decision, and compare windshield replacement shops in areas that are important," said Kreutz. "They are able to see which shops are AGRSS registered (not endorsed by AGRSS), or that have NGA certified technicians. We allow shops to advertise their AGRSS registration and/or NGA certified techs after we confirm it during our initial screening."

Glass.net looks forward to presenting an expanded version of the same awards in 2009, broadening the reach and encouraging an even higher level of customer service with its partner auto glass shops. "Glass.net takes pride in aligning itself with quality shops in

quality markets,” said Michael Bentley, Director of Glass.net. “In an uncertain economy, there can’t be a better barometer for success than the consumer’s voice in voting a shop the Customer’s Choice based on customer service.”

For more information visit the Glass.net Customer Choice Auto Glass awards page at <http://www.glass.net/customer-choice-auto-glass-awards>

About Glass.net

Founded in 2002, Glass.net is the first online marketplace where consumers can research windshield replacement prices and service options and request service from local shops. <http://www.glass.net/> [Glass.net], a website that offers an interactive one-stop-shopping experience for windshield replacement, helps customers find rated windshield installers.

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