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FOR IMMEDIATE RELEASE

HSG | Harmon Solutions Group to process all auto glass claims for West Bend Mutual Insurance Company

Effective October 31, 2008, HSG will provide comprehensive auto glass claims administration services to leading Midwest-based insurance carrier

Release Date: October 22, 2008

West Bend Mutual Insurance Company has chosen HSG | Harmon Solutions Group to handle their entire auto glass claim processing needs, including first notice of loss (FNOL), order fulfillment and bill payment processing. To date, HSG has been providing after hours claims services which has resulted in a superior claims experience during non-standard business hours for all West Bend policyholders.

Due to the earlier success of their claims processing capabilities, HSG will service all auto glass claims processing by simply calling a toll-free number for West Bend Mutual at – **Clear Vision: 1-877-922-5246** – which is answered by professionally trained and highly experienced claims processing representatives.

In addition, any vendor who is not yet a part of the HSG network, can join free of charge to ensure they have the opportunity to earn West Bend Mutual referral.

To join the HSG network, vendors should contact Tony Douglas at 715-830-6148 or tony.douglas@harmonsolutionsgroup.com. Tony can quickly set you up on the network and establish an EFT payment process to ensure you are paid as quickly as possible for work done.

If you are already a network member and would like to submit a West Bend Mutual invoice for payment, you should send it to: HSG, PO Box 1550, Eau Claire, WI 54702 or via fax at: 715-830-6112.

About West Bend Mutual Insurance Company

Since 1894, West Bend has come to stand for excellence through the use of innovative products, steady growth, and financial stability. This reputation for excellence is recognized not only by our policyholders, but by the insurance industry itself. Since 1973, we have maintained an A+ (Superior) rating by [A.M. Best](#), financial analysts of the insurance industry. West Bend is also proud to be a member of the [2005 Ward's 50 Benchmark Group](#).

About HSG | Harmon Solutions Group

Harmon Solutions Group is an independent Third Party Administrator (TPA) providing auto and property claim administration services for insurance and fleet customers. Our independent operating structure allows us to provide a neutral operating platform which ensures our customers are provided the ultimate product and service offering without bias or corporate self-interest. HSG offers reductions in overall severity and administrative costs by providing competitive pricing and delivering superior value and excellent service to policyholders and drivers. To learn more, please visit www.harmonsolutionsgroup.com or call 715-830-6000.

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