



CONTACT: Adriann Dalton
Vice President of Operations
adriann.dalton@harmonsolutionsgroup.com
715-830-6012

FOR IMMEDIATE RELEASE

HSG | Harmon Solutions Group partners with AAA Auto Club South Insurance Company and AAA Auto Club Insurance Company of Florida

HSG to provide comprehensive auto glass claims administration services to leading insurance carrier from Florida

Release Date: November 12, 2008

Auto Club South Insurance Company and Auto Club Insurance Company of Florida have chosen HSG | Harmon Solutions Group to handle their entire auto glass claim processing needs, including first notice of loss (FNOL), order fulfillment and bill payment processing.

Any claim is processed by simply calling the toll-free number for Auto Club South Insurance Company and Auto Club Insurance Company of Florida – which is answered by professionally trained and highly experienced claims processing representatives.

In addition, any vendor who is not yet a part of the HSG network, can join free of charge to ensure they receive Auto Club South Insurance Company and Auto Club Insurance Company of Florida referrals.

To join the HSG network, vendors should contact Tony Douglas at 715-830-6148 or tony.douglas@harmonsolutionsgroup.com. Tony can quickly set you up on the network and establish an EFT payment process to ensure you are paid as quickly as possible for work completed.

If you are already a network member and would like to submit an Auto Club South Insurance Company or Auto Club Insurance Company of Florida invoice for payment, you should send it to: HSG, PO Box 1550, Eau Claire, WI 54702.

About Auto Club South and its insurance divisions

AAA Auto Club South is the fourth largest affiliate of AAA, with 80 branch offices serving more than 4.1 million members in Florida, Georgia, West and Middle Tennessee, and Puerto Rico. Since its founding in 1938, AAA Auto Club South has worked to protect and advance freedom of mobility and improve travel safety.

About HSG | Harmon Solutions Group

Harmon Solutions Group is an independent Third Party Administrator (TPA) providing auto and property claim administration services for insurance and fleet customers. Our independent operating structure allows us to provide a neutral operating platform which ensures our customers are provided the ultimate product and service offering without bias or corporate self-interest. HSG offers reductions in overall severity and administrative costs by providing competitive pricing and delivering superior value and excellent service to policyholders and drivers. To learn more, please visit www.harmonsolutionsgroup.com or call 715-830-6000.

**404 S. Barstow Street
Eau Claire, WI 54701
715-830-6000**