



IGA INDEPENDENTS' DAYS CONFERENCE TO INCLUDE TOUR OF LYNX SERVICES CALL CENTER

The Independent Glass Association (IGA) is scheduling several off-site events at its annual Independents' Days Conference and Spring Auto Glass Show™ including a tour of the main call center of LYNX Services.

“Since this year’s conference and trade show is so close to an industry claims administrator, IGA felt that a tour of this type would help independents see the inner workings of such a facility,” commented Dave Zoldowski, IGA president.

The Independents' Days Conference and Spring Auto Glass Show™ will be held May 12-14 at the Sanibel Harbour Resort in Fort Myers, Fla. The tour, one of several outings being planned, is scheduled for the afternoon of Thursday, May 14. Pre-registered attendees will be bused from the trade show to the LYNX facility.

“From time to time we have welcomed auto glass industry participants to tour our operations center in Ft. Myers, especially in conjunction with industry meetings held in the Ft. Myers/Sanibel area,” stated Chris Umble, vice president of strategic initiative for LYNX. “We are pleased to extend such an invitation to the IGA leadership and members who will attend the IGA meeting at Sanibel Harbor Resort in May.”

“LYNX Services consistently looks for ways to better communicate and better serve the auto glass value chain, and we know from experience that hosting a tour such, as we will on May 14, is a sure way to promote communications, understanding, and value for all parties,” continued Umble. “We look forward to this opportunity”

The Sanibel Harbour Resort (<http://www.sanibel-resort.com>) is a 5-star luxury resort that offers many amenities in an upscale setting. Hotel room rates are \$124 per night plus a \$15 resort fee that includes use of the fitness club, beach club, free telephone calls and free internet service from the guest rooms.

Those wishing to attend may register to do so at www.iga.org/independentsdays.php. The trade show floor will be open May 13 and 14 for auto glass suppliers to meet with attendees. The LYNX tour is included in the pre-registration attendee fee. Those who wish to participate in the tour must pre-register. No on-site registrants will be able to participate in the tour. Exhibit space is still available through the IGA.

The IGA is the only association dedicated to the needs of the independent glass companies in North America. Its members are also dedicated to the professional and ethical installation of glass in a safe and proper manner. IGA members are located in all 50 states and ten countries.

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