

For Immediate Release  
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## IGA Announces Relaunch of Electronic Standards Effort

*Five Committees to Hold Initial Conference Calls in Two Weeks*

(Topeka, KS) -- The Independent Glass Association (IGA), a trade organization representing the business interests of independently owned auto glass repair and replacement shops across North America, introduced the industry to the concept of technology standards on February 11<sup>th</sup> of this year. Response from the industry was immediate and incredibly supportive. Unfortunately, the effort was impaired by a need for a change in management.

“We were primed and ready to make a difference in the industry,” said Alan Epley, owner of Southern Glass and Plastics and current IGA President. “We realized, however, that IGA needed to make a change at the top to better prepare us for the successes we anticipate from this and other efforts. While it was an unfortunate block in the road, we are passed that now and ready to proceed at full speed.”

Through the use of technology, this exciting initiative will streamline the entire insurance claims process, to include improving customer service, helping you to retain more jobs, and reducing the suspicion of fraudulent claims. Opportunity is knocking as you have the opportunity to become a part of the standards development process. Your involvement and support will be necessary to transition this initiative from the drawing board to reality. Membership in IGA is not a requirement to serve on the Committee.

The five committees in the effort are First Notice of Loss/Electronic Assignment Committee, Electronic Inspection Committee, Electronic Audit Committee, Provider Data Repository Committee and Electronic Invoicing Committee. In the initial conference call, each Committee will establish its mission and objectives, as well as a timeline for accomplishing its mission. The conference calls will take place the week October 24<sup>th</sup>. Each committee will typically meet via conference call/electronic meeting once per month.

If you are interested in joining this effort, contact IGA Account Executive Brian Pitman at [bpitman@centrichq.com](mailto:bpitman@centrichq.com). Please submit your contact information, as well as which committee you feel is the proper fit for you. Deadline for joining the first conference calls is Friday, October 14<sup>th</sup>. We look forward to your involvement and help in making a tremendous difference in the industry.

The Independent Glass Association is a not-for-profit trade association representing the business interests of its membership which includes independently owned and operated auto glass repair and replacement shops and industry suppliers operating across the United States, including some international members. The association is headquartered in Topeka, KS. For more information about IGA, please contact Brian Pitman ([bpitman@centrichq.com](mailto:bpitman@centrichq.com)) at 785.271.0208, or visit the association's website at [www.iga.org](http://www.iga.org).