

Press Release: Mitchell and CARSTAR Renew Multi-Year Partnership

North America's Leading Collision Repair Network endorses ABS™ Enterprise as next-generation management system of choice for franchisees

San Diego, CA – October 1st, 2007 – Mitchell International, a leading provider of information, workflow, and performance management solutions to the automotive insurance claims and collision repair industries, and CARSTAR Franchise Systems, Inc., a leading national collision repair group comprised of independently owned and operated facilities, today announced another five-year renewal agreement, making Mitchell the preferred collision shop solutions business partner for CARSTAR's repair network. After an extensive evaluation, CARSTAR announced that in addition to its decade-long endorsement of the ABS™ management system, it has also selected Mitchell's next-generation ABS Enterprise as the preferred body shop management system of choice for the CARSTAR network.

"We have enjoyed a productive and fruitful relationship with Mitchell over the last five years," said Dick Cross, CEO of CARSTAR. "Mitchell has continually delivered innovative products and services. With performance leading technologies such as ABS Enterprise, we are confident that Mitchell will be able to meet the needs of CARSTAR now and in the future."

Added Dan Bailey, President of CARSTAR, "Over the past year, we looked closely at several body shop management system providers to determine who could best meet our needs. CARSTAR quickly realized that no software provider had the breadth of product features and superior service that are provided by Mitchell's management systems. These solutions provide the next big leap for our franchisees to further simplify and efficiently manage their repair process and provide superior service to their customers."

"We are thrilled to partner with CARSTAR for another five years and are grateful for the commitment that CARSTAR has demonstrated by this renewal," said Armin Price, Mitchell's Senior Director of National Accounts. "At Mitchell, we are proud of our long history of being at the forefront of innovative products to the collision shop market. We are committed to delivering best-in-class solutions to high-performing shop networks such as CARSTAR. ABS Enterprise represents the future for body shop management systems and builds on the experience of our successful ABS product line."

ABS (desktop for single shops) and ABS Enterprise (web based for multi-location shops or those seeking an online solution) automate routine operations like job-costing, parts-management, and scheduling, and generate more than 100 detailed productivity and profitability reports, giving owners and managers the information they need to make smart business decisions. ABS™ and ABS™ Enterprise are recognized as industry leaders and are the fastest growing management systems in the marketplace today.

About Mitchell International, Inc.

Mitchell International is a leading provider of information, workflow, and performance management solutions to the automotive insurance claims industry, serving carriers, collision repair facilities, and other commercial participants in the physical damage and auto-related medical claims markets. Mitchell facilitates millions of electronic transactions between more than 16,000 business partners each month to enhance their productivity, profitability, and customer satisfaction levels. For more information on Mitchell International, visit its Web site at www.mitchell.com.

About CARSTAR

Headquartered in Overland Park, Kansas, CARSTAR is the largest group of independently owned and operated auto body repair shops in the North America. The privately held company currently has approximately 270 locations in 27 U.S. states, the District of Columbia, and 110 Canadian locations. Founded in 1989, CARSTAR has performed more than 2.5 million repairs with an average customer satisfaction rating of 98 percent or better. For more information visit, www.carstar.com.

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Kam Hashim
Boston Communications
Phone: 617-292-7316
www.prboston.com