



FOR IMMEDIATE RELEASE

FOR MORE INFORMATION

November 7, 2007

Patrick Smith 540/720-7484

NWRA Awards First Ever Repair Certifications CERTIFICATION DEVELOPMENT COMPLETE

The National Windshield Repair Association (NWRA) awarded its first Repair Technicians certifications last week at its annual conference in Las Vegas.

Gene Henderson of The Crack Doctor in San Diego, Calif. and Gayle Good of Cindy Rowe Auto Glass in Harrisburg, Penn. were both awarded plaques and certification patches for satisfactorily completing the association's program.

Both Henderson and Good volunteered their time and expertise by participating in the Beta testing of the program. They reviewed the program's final examination and assisted in developing the program's training manual.

"It is important that the repair industry has standards," remarked Henderson. "This certification indicates to the customer that the technician repairing their vehicle has an excellent working knowledge of the Repair of Laminated Auto Glass Standard (ROLAGS) standard."

The program was developed and is administered by the NWRA. It deals with compliance of the ROLAGS.

NWRA Certification shows that those certified have successfully met the requirements of the NWRA Laminated Glass Repair Program.

This program is scheduled to be released to the industry on December 1, 2007. Certification is good for two years and requires continuing education credits to maintain its official recognition. Interested parties may visit www.nwrassn.org for more information.

The NWRA is a not-for-profit trade association organized in 1994 to promote the legitimacy of the windshield repair industry. The NWRA provides a forum for the exchange of ideas between its members and provides the public, industry and government with a reliable source of information regarding windshield repair. The NWRA also organizes, at a grass-roots level, campaigns to influence the governmental agencies responsible for establishing regulations for the windshield repair industry.

###

P.O. Box 569 • Garrisonville • Virginia • 22463

Phone: 540-720-7484 • Fax: 540-720-3470 • www.nwrassn.org