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NOVUS[®] Announces Rookie of the Year Award Winner

Minneapolis, MN — NOVUS Glass, the inventors of windshield repair, is proud to announce **Brandon and Eva Games of Reno, NV as their 2008 Gold NOVUS Franchise Rookie of the Year.** Awarded this prestigious honor at the NOVUS Super Session Franchise Convention held in San Antonio, TX, March 5-9, 2008, the Games were chosen due to their achievement of building a successful NOVUS business through strong initiatives in developing quality marketing, customer service and technical programs. They have shown business and financial growth and strive to promote the NOVUS brand through consistency and compliance.

“We are proud to honor Brandon and Eva as our 2008 Gold NOVUS Franchise Rookie of the Year,” states NOVUS Senior Vice President, Keith Beveridge. “Their service and technical achievements, in addition to their commitment to the NOVUS standards of professionalism and quality workmanship, exemplify the characteristics that have made NOVUS the premier auto glass service provider in the United States.”

In operation since March 2006 and serving the Reno/Sparks area, Brandon and Eva Games focus is on their customers. “I believe in the importance of listening to your customers,” said Brandon. “By taking the time to learn from them, you will be better able to create the best solutions to meet their needs and their pocketbooks.” Brandon and Eva believe it is crucial to the success of their business to build trust with the customer through personalized service. “I want every customer to understand that I will handle their every glass need,” says Games. This philosophy of providing service beyond customer expectations has made his NOVUS business the success it is today.

About NOVUS Glass

NOVUS Glass, the inventor of windshield repair, has a vision to defend and build on its position as the dominant glass and automotive service franchisor worldwide with a strong brand and business system enabling franchisees to be well-managed, profitable, motivated and customer service oriented. NOVUS franchises focus on fully satisfying consumers who require windshield repair, automotive glass replacement and other complementary products and services. Headquartered in Minnesota, NOVUS has locations worldwide. NOVUS was ranked in Entrepreneur magazine as No. 1 in windshield repair.