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April 6, 2011

Daniel Smith
Associate Administrator for Enforcement
Recall Management Division,
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE West Building
Washington, DC 20590
Fax: (202) 366-7882
RMD.ODI@dot.gov

Re: Part 573 – Non-Compliance Report

Dear Mr. Smith,

Pursuant to the requirements of 49 C.F.R. Part 573, Setra of North America, Inc. ("Setra") as the importer of motor coaches manufactured by EvoBus GmbH advises you of a non-compliance in certain Setra S 417 / S 417 TC motor coaches. Specifically, Setra submits this report regarding non-compliance with the partition glass marking requirements of FMVSS 205 in 97 S 417 / S 417 TC motor coaches. Recall # 10V-625 was originally assigned to this recall in December 2010, however new information necessitates a re issue due to additional affected units.

Part 573.6 (c)(1) – Manufacturer Name

EvoBus GmbH, Neu-Ulm, Germany

Designated Agent:
Setra of North America, Inc.,
6012-B High Point Road
Greensboro, NC 27407

Part 573.6 (c) (2) – Vehicle Identification

The affected vehicles are Model Year 2003 to 2011 Setra Model S 417 / S 417 TC motor coaches (36-58 passengers). The basis for the determination of the population affected is via visual inspection by Setra staff and through information provided by the component supplier.

Part 571.6 (c) (2) (iv) – Component Manufacturer

AGC Glass Europe
Z.A. Wisches
F – 67133 Schirmeck, France
(33) 388 496 126
Contact: Mr. Weiss, claudeweiss@eu.agc-flatglass.com

Part 573.6 (c) (3) – Affected Vehicles

A total of 268 motor coaches are potentially affected. These coaches were manufactured between June 2002 and September 2010. NHTSA # 10V-625 assigned in December 2010 originally affected only 97 units.

Model year	Model	VIN & Date of Manufacture
2003	S417	from WKKA34AD433000003 to WKKA34AD033000032 June 2002 June 2003
2004	S417	from WKKA34CD243000033 to WKKA34AD043000159 July 2003 June 2004
2005	S417	from WKKA34AD953000162 to WKKA34AD253000307 July 2004 June 2005
2006	S417	from WKKA34AD863000314 to WKKA34AD963000404 July 2005 June 2006
2007	S417	from WKKA34CD073000423 to WKKA34CD373000559 July 2006 June 2007
2008	S417	from WKKA34DD983000615 to WKKA34DH983000682 July 2007 June 2008
2009	S417	from WKKA34DH593000700 to WKKA34DH693000849 June 2008 June 2009
2010	S417	from WKKA34DH2A3000853 to WKKA34DH3A3000909 July 2009 June 2010
2011	S417TC	from WKKA57PH1B3010007 to WKKA57PH5B3010009 July 2010 September 2010

Part 573.6 (c) (4) - % Affected

100% of the above vehicles are affected.

Part 573.6 (c) (5) – Description on Non-Compliance

Certain partition glass behind the driver in the S 417 / S 417 TC motor coaches identified above do not have the necessary DOT markings as specified in Part 571.205. The partition glass meets all other Part 571.205 requirements but was not marked correctly by the glass manufacturer.

Part 573.6 (c) (7) – Basis for Determination of Non-Compliance

Visual inspection by the quality department was the basis for determining the non-compliance.

Part 573.6 (c) (8) (i) – Remedial Measures

Setra is conducting a voluntary recall campaign for the affected vehicles, which will be performed at no charge to vehicle owners.

Partition Glass with the DOT markings as specified in Part 571.205 will be made available free of charge and a set reimbursement labour time will be determined. As part of the recall plan, for all affected vehicles, Setra will send out details on how to change the partition glass.

Part 573.6 (c) (8) (ii) – Customer Notification

Direct contact with the affected customers is being undertaken by Daimler Busses North America in addition to written notification pursuant to Part 577. Specifically, Setra’s Field Service Representatives in each region of the United States will contact customers to arrange the replacement of the partition glass.

The customer’s notices were initiated in February 2011 (to the originally affected customers) and will be completed in May, 2011 to the balance of the customers.

Part 573.6 (c) (10) – Copies of Proposed Owner Notification Letter

A copy of the customer letter has already been provided.

Daimler Buses North America Contact:

Bill Nicolle
Product Safety & Compliance Officer
(905) 403-7807

Please do not hesitate to contact DBNA if you have any questions regarding this matter. Thank you for your consideration.

Best regards,

A handwritten signature in black ink, consisting of a large, stylized 'B' followed by several loops and a long horizontal stroke at the bottom.

Bill Nicolle
Product Safety & Compliance Officer
Daimler Buses North America