



## TGSC Services Group, Inc. Completes Move to New Headquarters and Operations Center

February 15, 2010 (Burlington, MA). TGSC Services Group, Inc., a leading national provider of AutoGlass Business Process Management solutions to the auto insurance industry, announces the completion of the strategic relocation of its headquarters and operations center to its new state of the art facility located in Burlington, MA.

The move to the larger facility underscores TGSC Group's dedication to its core mission of providing value-added expertise in auto glass Business Process Management (BPM) to its clients throughout North America.

"Clearly, we are the only national autoglass TPA that has been under the same continuous ownership throughout the last decade" says Julee Gianoulis, Vice President of Business Operations for TGSC Group, "and this investment represents further demonstration of our Company's long-term commitment to our client base and to serving the Industry with high-value products and services."

The facility also houses the operations center for TeleGlass National Corp., a TGSC Group subsidiary. "We're here to provide the most responsive auto glass service experience for consumers and policyholders throughout the United States." says Sheila O'Toole, Managing Director of TeleGlass National ([www.teleglass.com](http://www.teleglass.com)), "The TeleGlass facility was specifically designed and built to support our unique value proposition – providing real-time autoglass appointment scheduling together with high quality, reliable service fulfillment. With our move, the TeleGlass business has experienced increased effectiveness even in the short time we have been located here in the new facility."

In addition, TGSC Group continues its rapid pace of product development and service enhancement for its client base. "The auto glass service industry has tremendous untapped potential in terms of business process improvement that can create value for Insurers, policyholders and glass service providers." says James Lee, Managing Director of Product Development at TGSC Services Group, Inc. "We see tremendous opportunity to deliver exceptional value for our clients and customers."

TGSC Services Group, Inc. is the leading provider of Auto Glass Business Process Management (BPM) expertise and solutions, serving a wide variety of clients

throughout the United States since 1996. TGSC Group delivers highly flexible, customized auto glass programs and product solutions that create specific value in auto glass business process management. Auto insurance providers look to TGSC Services Group to create real value and exceptional return on investment in managing the auto glass business process, and count upon TGSC to enable swift, reliable, high quality auto glass service throughout the country. For more information on TGSC Services Group, Inc. visit [www.tgscgroup.com](http://www.tgscgroup.com).

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