

From: Participant Management [participantmanagement@lynxservices.com]

Sent: Thursday, May 04, 2006 1:25 PM

Subject: Allstate Glass Claim Express Program Price Change effective Wednesday May 10, 2006

Date: May 4, 2006

To: Glass Claim Express Participants

Thank you for your participation in Allstate Glass Claim Express. At Allstate, we appreciate the support GCE has experienced nationally in enhancing customer satisfaction and the overall quality of the glass claim experience.

Increased competitiveness in both the auto glass and insurance industries make it necessary to change the pricing Allstate offers for automotive glass services.

Effective with all dispatches on or after May 10, 2006, the following glass factors will apply for automotive glass services provided on behalf of Allstate customers:

Territories	Windshields	Tempered
A	22% Off	22% Off
B	22% Off	22% Off
C	4% Off	4% Off
D	12% Above	12% Above

There are no changes to the existing program price offering for labor, installation materials (kit) or windshield repairs.

This notice of pricing revision is provided in accordance with the Allstate Glass Service Provider Agreement, Section III.G.

This is the only copy of this notice that will be sent to your company.

through written notice of termination of the Allstate Glass Service Provider Agreement. Such notice must be signed by the executor of the Agreement and submitted by mail or fax (email is not an accepted communication for this purpose) to:

Allstate Insurance Company
c/o LYNX Services
6351 Bayshore Rd. Suite 18
Fort Myers, FL 33917
Fax: 239-479-6167

Thank you for your continued participation in Glass Claim Express and your dedicated service to our policyholders.

Regards,
Carla Holmes
Manager, National Glass Program
Allstate Insurance Company

This message distributed by LYNX Services, Program Administrator for Glass Claim Express.